



Contact Form

Before SpringNet can create contracts, all customers must complete this form and email it to sales@springnet.net.

Company Information:

Legally Registered Company Name Phone Number and Fax

Shipping Address Billing Address

Primary Administrative Contact

The administrative contact is the primary authority for contracts, billing, and account changes.

Contact After Hours

Do Not Contact After Hours

Name

eMail Address Phone Number and Fax

Text Message Information Signature and Date (mm/dd/yyyy)

Secondary Administrative Contact

The administrative contact is the primary authority for contracts, billing, and account changes.

Contact After Hours

Do Not Contact After Hours

Name

eMail Address Phone Number and Fax

Text Message Information Signature and Date (mm/dd/yyyy)

Primary Technical Contact

The technical contacts are authorized to request technical assistance from SpringNet.

Name Primary Phone Number

eMail Address Secondary Phone Number



Additional Technical Contacts

Name

eMail Address

Primary Phone

Secondary Phone

Name

eMail Address

Primary Phone

Secondary Phone

Name

eMail Address

Primary Phone

Secondary Phone

Name

eMail Address

Primary Phone

Secondary Phone

Outage Contact

The outage contact will be notified for any service-related issues regarding the facilities or the network. If you would prefer a group, please provide a single eMail address that goes to a distribution group, such as support@YourCompany.com

eMail Address

SpringNet IP Network Number Policy

SpringNet will retain ownership of any public network numbers that are used by a customer; **these are not portable numbers**. You will receive an assignment of up to eight total and six routable addresses (e.g./29).

SpringNet address policy is simply an extension of ARIN policy. For more information on address policies, please refer to the ARIN web site: www.arin.net

NOTE: Once the addresses have been assigned only the Tech. Contact may make changes to any contact information. This is also the information that is used if SpringNet or ARIN need to contact you regarding your addresses. SpringNet suggests that you designate a "roll" type of account using "Support" or "TPOC" as the *Tech. Contact Name* and a distribution email address. This will allow communications and changes to continue regardless of personnel changes.